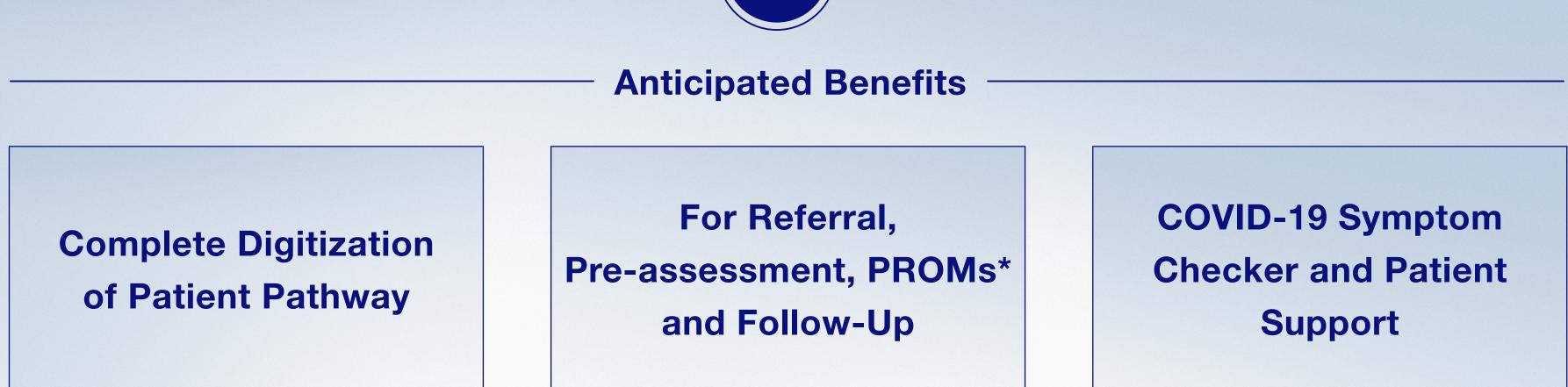
DES (Digital Education Solution)

Enhancing Patient Education and Management from Referral to Post-procedure





• **Designed to reduce DNA** rates,** as well as late cancellations and repeat procedures.

Digitalization of patient management increases operational efficiency.

- Continuous patient engagement through individualized content along their entire pathway.
- \cdot Hospitals are able to improve bowel preparations, potentially leading to better clinical outcomes.

* Patient-reported outcome measures. ** did not attend.

Value Dimensions DES Provides Many Benefits to Your Organization, Which in Particular Drive Efficiency and Reputation

Economics

Cost and Cash Flow Management

- Lower operational costs with reduction in repeat procedures.
- Savings through fewer DNAs**.

Efficiency

Process and Workflow Management

- Minimized minimized gaps in operations.
- Fewer repeat procedures.
- Workflow digitalization and automation.

Value

Reputation

Attractiveness and Competitiveness

- Enhanced patient education and
- management.
- Clinical output.
- Differentiation through

Lower admin costs with

digitalization of process.





DES (Digital Education Solution)

Enhancing Patient Education and Management from Referral to Post-procedure

As demand for endoscopy services continues to outstrip capacity, the backlog of patients waiting for upper and lower GI endoscopy procedures continues to grow. This, in turn, is increasing waiting times for patients. We have partnered with Inhealthcare to create a digital solution that can be tailored to individual endoscopy services and better support patients through their procedure. This can reduce poor preparation and the number of "did not attends" and therefore the number of wastedappointments.

This cloud-based service is delivered from within a secure NHS firewall, allowing clinicians and support teams to receive real-time feedback from patients and reduce unnecessary appointments whilst simultaneously supporting the patient. The bespoke service can be integrated with existing systems for easy data sharing between Inhealthcare and the NHS.



inhealthcare



Patient Education and Information



questionnaire.

- Solution Digital referral, appointment details, tailored educational materials.
- Automated confirmation call.
- requirements.
- Appointment reminders and bowel preparation instructions.
- Screening for COVID-19 symptoms and patient

- nonrespondents.
- ✓ PROMs* patient questionnaires.

support.

* Patient-reported outcome measures

This software has been developed for the NHS, in partnership with Olympus and Inhealthcare. It does not constitute a medical device and is solely intended to support administrative processes in health care facilities.

Joint Development of Solutions

As medical knowledge is constantly growing, technical modifications or changes of the product design, product specifications, accessories and service offerings may be required.



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